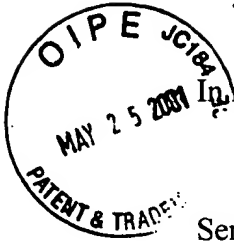


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Examiner: Unknown

Mark E. Pennell, et al.

Serial No. 09/437,812

Art Unit: 2756

Filed: November 10, 1999

Title: A Web Based Email Control Center

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Group 2100

Commissioner of Patents
Washington, D.C. 20231**TRANSMITTAL LETTER**

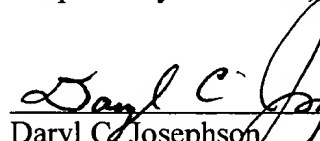
Sirs:

Enclosed are the following documents submitted herewith in connection with the above-identified patent application:

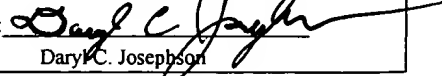
1. Preliminary Amendment (28 pages)
2. Preliminary Amendment Transmittal Cover Page (2 pages)
3. General Authorization / Request to Petition for Extensions of Time (2 pages)
4. Duplicate of Authorization / Request to Petition for Extensions of Time
5. Power of Attorney
6. Return Receipt Postcard

If for any reason an insufficient fee has been paid, the Commissioner is hereby authorized to charge any deficiency in payment of required fees associated with this communication to Deposit Account **05-0150**.Date: 5-21-01
Squire, Sanders & Dempsey LLP
600 Hansen Way
Palo Alto, CA 94304-1043
Tel: (650) 856-6500
Fax: (650) 856-3619

Respectfully submitted,


Daryl C. Josephson
Attorney for Applicant
Registration No. 37,365**CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231, on

Date: 5-21-01 By: 
Daryl C. Josephson

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Examiner: Unknown

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Commissioner for Patents
Washington, D.C. 20231

PRELIMINARY AMENDMENT TRANSMITTAL LETTER
(Small Entity)

Sir:

Transmitted herewith is a preliminary amendment in connection with the above-identified patent application.

The status of the claims is shown below:

CLAIMS AS AMENDED

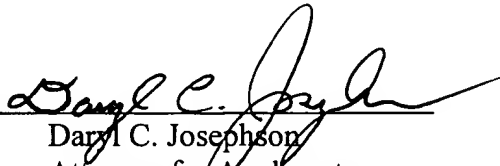
	Claims Remaining After Amendment	Highest Previously Paid For	Number Extra Claims Present	Rate	Additional Fee
Total Claims	83	-20	63	x \$9.00	\$567.00
Ind. Claims	13	-3	10	x \$40.00	\$400.00
Multiple Dependent Claims (check if Applicable)	<input type="checkbox"/>				\$ 0.00
Extension Fee					\$ 0.00
				Total Fee	\$967.00

- ☒ Small Entity Status of this application is proper under 37 C.F.R. 1.27.
- ☐ No additional fee is required for this amendment.
- ☒ Please charge Deposit Account No. 05-0150 in the amount of \$967.00
- ☒ The Commissioner is hereby authorized to charge any additional fees and credit any overpayments to Deposit Account No. 05-0150
- ☒ Charge any patent application processing fees under 37 C.F.R. 1.17.

The undersigned can be contacted at the telephone number shown below with any questions regarding this communication.

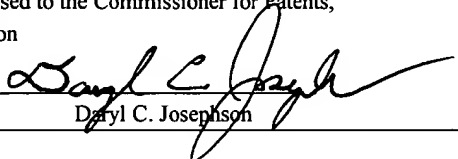
Respectfully submitted,
Mark E. Pennell

Dated: 5/21/01
Squire, Sanders & Dempsey L.L.P.
600 Hansen Way
Palo Alto, CA 94304-1043
Telephone (650) 856-6500
Facsimile (650) 856-3619

By 
Daryl C. Josephson
Attorney for Applicants
Reg. No. 37,365

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231, on

Date: May 21, 2001 By: 

Daryl C. Josephson